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Code of Practice on Copyright

1 Introduction

Copyright is a form of legal protection for writers, composers and artists, giving them the right to say how their works are used by other people. The person who creates a work usually owns the copyright but this is not always the case; works can be commissioned and copyright can be sold.

Members of staff and students at Bishop Grosseteste University are expected to take personal responsibility for ensuring that any copying they undertake adheres to copyright law and/or the copyright licences held by the University. Staff and students are not entitled to make unlimited copies of any intellectual work: copying may only be undertaken within the parameters outlined in this Code of Practice. Guidance on copyright is displayed next to all University photocopiers.

In all instances where copyright-protected material is reproduced by members of staff or students of the University, by any means permitted in this Code of Practice, the source material must be clearly and properly acknowledged.

The information contained within this Code of Practice pertains to the most important areas of copyright affecting the University. Section 2 explains the relationship between copyright licences and the law; sections 3 to 5 set out copying limits permitted by the various licences held by the University; section 6 describes the legal framework; and sections 7 to 11 provide additional information and guidance.

2 The relationship between copyright licences and copyright law

The licences listed below are the principal means by which the University is permitted to undertake copying for educational purposes:

- The Copyright Licensing Agency (CLA) Licence for books and journals, both print and online
- The Newspaper Licensing Agency (NLA) Licence for newspapers, both print and online
- The Educational Recording Agency (ERA) Licence for TV programmes, broadcasts and podcasts

None of the above are blanket licences, meaning that they do not allow the University to copy any book, journal, newspaper or broadcast, only those covered by each licence. A small number of additional music licences are outlined in section 8.

UK copyright law is legislated by the Copyright, Designs and Patents Act 1988, and subsequent statutory instruments and regulations, and can be utilised in instances where the copying of material is not permitted by any of the licences mentioned above. This might include copying from books excluded from the CLA Licence; TV channels excluded from the ERA Licence; or materials not covered by any of the licences, like maps. In this respect, the most useful provisions of the Copyright, Designs and Patents Act 1988 are Sections 29 (research and private study), 32 (illustration for instruction) and 36 (copying and use of extracts of works by educational establishments).
3 The Copyright Licensing Agency (CLA) Licence

The University is licensed by the Copyright Licensing Agency (CLA) to make photocopies and digital copies of extracts from printed and digital books, journals and magazines for delivery to students enrolled on a course of study according to the limits and conditions of the licence as set out below.

3.1 Formats: In the case of paper-to-paper photocopying, contracted members of staff may make and supply to enrolled students multiple photocopies of extracts from printed books and journals. Photocopies of photocopies should be avoided. In the case of Paper-to-digital scanning, designated persons (see 3.3) may make and supply to enrolled students, via Blackboard or email, scanned copies of extracts from printed books and journals. And, in the case of digital-to-digital re-use, designated persons (see 3.3) may make and supply to enrolled students, via Blackboard or email, electronic journal articles and extracts from electronic books.

3.2 Checking permissions: In all of the cases outlined in 3.1 the CLA’s Check Permissions tool at http://he.cla.co.uk/check-permissions should be used to establish if the item to be copied, scanned or re-used is covered by CLA Licence. For paper-to-paper and paper-to-digital copying the tool ensures that the source material was published in the UK or one of the countries on the CLA’s International Territories list, and does not appear on the CLA’s List of Excluded Works. For digital-to-digital copying the tool ensures that the source material was published in the UK, or one of the countries on the CLA’s International Territories list, and appears on the CLA’s List of Participating Digital Material Publishers. Links to these lists can be found at the end of this document.

3.3 Scanning and uploading material to Blackboard: The process of scanning and/or uploading copyrighted material to Blackboard may only be carried out by a designated person. This is irrespective of whether the material has been scanned from printed texts or is a digital original (e.g. a journal article in a library database). All members of staff in the Reprographics, IT Services and e-Learning departments are designated persons.

Requests for materials to be digitised and/or uploaded to Blackboard must be submitted using the relevant online form which is available via SharePoint and the Staff Portal. Digitised copyrighted materials may be emailed to students, or distributed on portable storage media (e.g. a USB stick) provided only one copy is given to each student.

3.4 Quantity limits: The amount of a work that can be copied is set out below. These limits apply to all copying permitted under the CLA licence.

- Per module, 10% or one chapter of a book (whichever is the greater);
- Per module, 10% or one article from a journal issue (whichever is the greater);
- Per module, 10% or one paper from a set of conference proceedings (whichever is the greater);
- Per module, 10% or one scene from a play (whichever is the greater);
- Per module, 10% of an anthology of short stories, poems or plays or one short story, poem or play of not more than 10 pages (whichever is the greater).

In all of the above cases it is permissible for the 10% to be made up of non-consecutive pages (e.g. pages from multiple chapters) made in separate requests by different lecturers provided that together the separate requests do not constitute more than 10% of the item.
Copies may be made from pages which contain wholly text, wholly images (illustrations, photographs, diagrams, etc.) and/or a combination of text and images.

Note that the above limits are per module. If 10% of a work is copied, a further 10% may only be copied from the same work if it is to be made available to students on a different module or a different programme altogether.

3.5 Storing and downloading copies: Access to print and digital copies is restricted to the students or staff members studying or teaching the course for which the copies were produced. Importantly, this means that digital copies are not permitted to be stored in areas of Blackboard which are shared by students on different programmes. Once a print or digital copy is made available to students on a particular module it can remain available to them for the remainder of the programme. A student may view a journal article or book extract which has been placed on Blackboard any number of times but may only download it to a personal computer and/or print it once. The item may be retained by the student for the purpose of private study but must not be distributed to any other person.

3.6 Ownership: In the case of paper-to-paper and paper-to-digital copying the University must own a copy of a book or journal being copied (a department copy or library copy), or the item must have been copyright-cleared through the British Library. A book or journal belonging to a member of staff may only be copied if no copies are available for purchase by the University (new or second hand) and the British Library is unable to supply a copyright-cleared version. Inspection copies, proof copies, or complimentary reprints of books and/or journals supplied by publishers may only be copied by permission of the rights holder.

In the case of digital-to-digital copying the University must own or subscribe to the e-book or e-article in question.

3.7 Editions: Copies can be made from any edition of an item. The copying of chapters from more than one edition of the same text is not permitted.

3.8 The use of digital materials in lectures and tutorials: Digital materials created under the CLA licence (see 3.1 to 3.3 above) may be used in presentation software such as PowerPoint for the purpose of illustrating a lecture or tutorial provided that the staff and students in attendance are all teaching or studying the same module.

3.9 Course packs and textbook substitution: The CLA licence permits the creation of printed and digital course packs, whereby a collection of book chapters and journal articles on a particular subject is made available to students on a particular module to enable them to read around a topic. However, it is not permitted to create a course pack, or a collection of course packs, which together could be seen to be a substitution for a textbook. The CLA provides a good practice guide on this subject at http://he.cla.co.uk/complying-with-your-licence/good-practice-guide.

4. The Educational Recording Agency (ERA) Licence

The University is licensed by the Educational Recording Agency (ERA), in line with the limits and conditions set out below, to make recordings of scheduled, free-to-air television and radio broadcasts and communicate them to students.

4.1 Channels: Recordings may be made of television and radio programmes broadcast on the BBC, ITV, Channel 4, and Channel 5 networks, including their associated Freeview channels, e.g. ITV2, E4, and also any channel represented by Compact Media Group including the National Geographic channels, Discovery channels and the History Channel.
Separately from the ERA licence, Section 35 of the Copyright, Designs and Patents Act 1988 permits educational establishments to make and show recordings, for educational purposes, of programmes broadcast on a network if no licensing scheme exists for said network. Since the ERA is the only scheme of its type in the UK, programmes broadcast on networks not covered by this scheme are permitted to be recorded and shown in class.

4.2 **Means of recording:** Broadcasts may be recorded by staff members either on campus using Planet eStream, or at home using a staff member’s own recording equipment. Recordings made by staff members at home must be brought onto campus in hard copy format, for example on DVD.

4.3 **Disseminating broadcasts:** Recorded broadcasts may be communicated to students on campus using television or IT equipment, or off campus via the Blackboard virtual learning environment.

4.4 **License statement:** All recordings, including digital recordings, made under the ERA licence must display the broadcast date, the name of the broadcast network and the title of the programme as well as the statement *This recording is to be used only for educational and non-commercial purposes under the terms of the ERA Licence.*

4.5 **Editing:** Extracts/clips of a programme may be used for educational purposes but recordings may not be further adapted, e.g. it is not permitted to separate the images and sound in a recording and add new audio, or to add subtitles to a recording. It is permitted to embed a clip from a recorded programme into an electronic presentation such as a PowerPoint slide.

4.6 **On-demand services and podcasts:** On demand programmes and podcasts broadcast by the networks listed in the first paragraph of section 4.1 may be played during taught sessions. Members of staff may also direct students to listen to them in their own time and place hyperlinks to them on Blackboard. Members of staff may only download podcast or programme content to Blackboard if permitted by the broadcaster’s digital rights management (DRM) conditions and technology. For example, if a broadcaster makes a podcast available for a limited number of days before removing access to it, it is not permitted to download the podcast to Blackboard with the intention of storing a copy permanently. This would be seen as a deliberate attempt to circumvent DRM. Other programmes made available via on-demand services or podcasts may be played in a classroom environment under the *illustration for instruction* exception of the Copyright, Designs and Patents Act 1988 (see 6.4.2).

4.7 **Commercial recordings:** The copying of commercial videos or DVDs belonging to the University is not permitted. Permission to copy a commercially-produced video or DVD can only be granted by the rights holder. Library Services is permitted, under Section 42 of the Copyright, Designs and Patents Act 1988, to digitise a video (i.e. transfer it to DVD) for the purpose of preserving the content, but only provided that the source item is part of the library’s permanent collection, that it is not possible to acquire a copy by any other means, and that, once copied, the item is placed on reference.

5 **The Newspaper Licensing Agency (NLA) Licence**

The University is licensed by the Newspaper Licensing Agency (NLA), in line with the limits and conditions set out below, to allow students and staff to photocopy, print, fax, email, project onto a screen or scan articles, photographs and advertisements, internally and for educational purposes only, from the newspapers listed in section 5.2.

5.1 No more than 250 copies of the same article may be made.

5.3 Staff members are permitted to upload to Blackboard scanned or online articles as defined in section 5.2 (either by scanning them or cutting & pasting) for the duration of the module or course in question, but are not permitted to use the licence to build up a permanent archive of press cuttings.

5.4 Other newspapers not listed in section 5.2 may only be copied or printed by permission of the rights holder or if permitted under the Copyright, Designs and Patents Act 1988 (see section 6).

6 The Copyright, Designs and Patents Act 1988

6.1 Coverage: Any intellectual work can be subject to copyright. This includes literary, dramatic, artistic, and musical works, as well as sound recordings, films, broadcasts, and electronic materials. Literary works include books and journals, reports, manuscripts, and song lyrics. Dramatic works include choreography and direction. Artistic works include works of art, drawings, diagrams, maps, and photographs. Musical works include scores. Sound recordings include LPs, cassettes, CDs, and .mp3 files. Films include both feature films and commercial films. Broadcasts include radio and TV programmes. Electronic materials include databases and websites.

6.2 Duration: Copyright in a work usually lasts for 70 years after the death of the creator or, in the case of anonymous works, 70 years from the time the work was first published. In the case of sound recordings it lasts for 50 years from the time the work was created or published, and in broadcasts 50 years from the time the work was originally broadcast. Typographical copyright - the way an edition of a work is formatted - usually lasts for 25 years from the date the item was published. For this reason a work that is out of author copyright (e.g. a Shakespeare play) can still be in typographical copyright.

6.3 Fair dealing: Fair dealing is an exception to copyright law that allows limited use of copyrighted materials without the permission of the rights holder. In an educational context fair dealing applies to three areas: non-commercial research and private study, illustration for instruction and criticism & review. Use of the work must be for non-commercial purposes, be fair and be sufficiently acknowledged.

There is no statutory definition of the term ‘fair’ in a copyright context and the Intellectual Property Office state that it “will always be a matter of fact, degree and impression”. JISC Legal advised that “where the use would not adversely affect sales of the work and where the amount copied is reasonable and appropriate to the context then it is likely that it can be considered fair dealing”.

5% of a work is widely acknowledged to reflect the spirit of fair dealing. In instances where the application of these limits could prove problematic, for example with images, JISC Legal suggested that using a low resolution copy may be considered fair dealing. When deciding if and how to apply the fair dealing exception it is always useful to consider if, after the fact, you would feel able to confidently and unequivocally defend your decision in a court of law. If the answer is no, then your intended use of the work is probably not fair dealing.
6.4 **Learning and teaching exceptions**: There are several exceptions in the *Copyright, Designs and Patents Act 1988* which apply specifically to **learning and teaching**:

6.4.1 Anyone may make a **single** copy of an extract from any type of intellectual work for the purpose of private study and research or for criticism and review\(^1\). Use of this exception must be fair (see 6.3) and the work must be sufficiently acknowledged.

6.4.2 Anyone giving or receiving instruction may copy anything for the purpose of **illustration for instruction** provided the copy is made by the person giving or receiving instruction, the copy is for non-commercial purposes, the use of the work is fair (see 6.3) and the work is sufficiently acknowledged. Illustration for instruction was defined by JISC Legal as “a copy [that] can be used to illustrate or reinforce a teaching point but cannot be copied merely for aesthetic purposes to make a presentation look more attractive”. This includes the setting or communicating and answering of examinations, and is generally acknowledged to include pieces of work submitted for assessment.

6.4.3 The University (as a whole, not per programme or module) may copy up to 5% per **excluded** work per academic year for the purpose of **instruction** provided it is for non-commercial use. **An excluded work** is anything not permitted by law or anything not covered by a licence. Broadcasts and artistic works not incorporated into other works are **not** covered by this exception.

6.4.4 A lecturer may **show films** and **play sound recordings** to students provided that the showing or playing is for educational purposes. Film certificates must be appropriate to the age of the audience.

6.4.5 Lecturers and students may **perform literary, dramatic or musical** works for educational purposes provided the audience consists only of staff members and students.

7 **Maps**

Maps are not covered by any licences held by the University. **Ordinance Survey** allow educational establishments some concessions in relation to the educational use of Ordnance Survey mapping data. More information can be found on the Ordnance Survey website at: [http://www.ordnancesurvey.co.uk/education-research/maps-for-schools/copyright.html](http://www.ordnancesurvey.co.uk/education-research/maps-for-schools/copyright.html).

The copying of any other maps can only be undertaken if permitted under the *Copyright, Designs and Patents Act 1988* (see section 6); if the item states that it can be copied for educational purposes; if the item is out of copyright; or if permission is granted by the rights holder.

8 **Music**

Printed and recorded music are not covered by any licences held by the University and thus the copying of music can only be undertaken if permitted under the *Copyright, Designs and Patents Act 1988* (see section 6); or if the item states that it can be copied for educational purposes; or if the item is out of copyright; or if permission is granted by the rights holder; or if permission is granted by any of the codes or licences listed below in paragraphs 8.1 to 8.3.

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\(^1\) An example of criticism or review would be the critique of a piece of music: under the fair dealing rule a musical excerpt could be included with the critique without infringing copyright.
8.1 A number of music copyright owners have collaborated to produce The Music Publishers’ Association’s Code of Fair Practice, which students and teachers of music are encouraged to read in full (www.mpaonline.org.uk/content/code-fair-practice).

It is important to note that the Code of Fair Practice only covers music published by members of the Music Publishers Association and those additional publishers listed in Appendix C of the Code.

The Code defines four circumstances, in addition to those defined in the Copyright, Designs and Patents Act 1988, in which the copying of printed music is acceptable. Under this agreement, wherever a copy is made it must bear on its first page the relevant copyright information, e.g. © 2013 Acme Music Co Ltd, Glasgow. The Code states that:

8.1.1 Students and lecturers may make copies of short excerpts of musical works for study purposes (but not for performance). Each copy must be marked ‘Copy for Study only’. There is no guidance in the Code as to the maximum length of a short excerpt.

8.1.2 A copy may be made if a piece of music is lost or damaged and it is too late to purchase or hire a replacement before a pre-arranged concert. In this instance a replacement must be purchased as soon as possible and the copies destroyed, or, if hired, the copies must be returned with the hired material.

8.1.3 A copy of a single page may be made if a performer who possesses a piece of music for their own personal use finds a page-turn difficult. If the work is hired the copy must be returned with the other hire material after the performance.

8.1.4 A copy of an extra part may be made if the University owns a classroom set, or a work published for an orchestra or a band (but not a smaller ensemble), and the publisher has expressly stated that extra parts are not sold individually but only in sets. In this instance, the number of copies made must not exceed a quarter of the parts in the original set and the University must already have purchased one or more sets.

8.2 The University holds Calamus and Christian Copyright Licensing International licences, both of which cover the reproduction of hymns and liturgical music.

8.3 The University holds PRS for Music and PPL licences which allow live and recorded music to be played on campus for non-educational purposes. PRS for Music collects and distributes acts on behalf of authors, songwriters, composers and publishers, whilst PPL acts on behalf of record companies and performers. Neither is a blanket licence; they allow music to be played for specific purposes in specific areas of the campus.

9 Excluded works

There are several classes of material which are not covered by any of the licences held by the University. These include:

- Advertisements, apart from those which appear in the newspapers listed in section 5;
- Maps (see section 7);
- Workbooks, workcards and assignment sheets;
- Logos and trademarks;
- Published exam papers;
- Unpublished materials such as theses and dissertations, brochures and leaflets, internal reports, minutes and memoranda;
- Websites and material appearing on websites;
• **Electronic resources** (see section 9.2);
• The showing of **feature films** for non-educational purposes and/or where at least one member of the audience is not employed by or studying at the institution.

In addition, there are some books which cannot be copied under the CLA licence because the publisher or author has specifically prohibited it. To check if a work can be copied under the CLA licence use the permissions search at [http://he.cla.co.uk/check-permissions](http://he.cla.co.uk/check-permissions).

9.1 **For all of the excluded works listed above, section 6.4 of this Code of Practice applies.** That is to say, copies may be made of excluded works, but only if one or more of the exceptions listed in section 6.4 applies. In all other circumstances, unless there is a clear copyright statement accompanying the material that permits the item to be copied for educational purposes, permission must be gained from the rights holder. The rights holder might, in the case of an advertisement, logo, or trademark, be a company; in the case of an exam paper be an exam board; in the case of an unpublished work be the author (personal or corporate); in the case of a film, sound recording, or electronic database be the publisher; or in the case of a website be the website owner or webmaster.

9.2 **Additional information on electronic subscription resources:** Some provision for e-books and e-journals is provided by the **Copyright Licensing Agency** licence, as outlined in section 3. Other electronic subscription resources provided by Library Services are subject to licence agreements between the University and the various publishers. Terms and conditions vary, but the following rules generally apply:

9.2.1 Electronic resources must be used for **educational purposes only** (teaching and training staff or students, private study, student coursework, research activities);

9.2.2 Users may save and/or print **single** copies of parts of a resource. Exact quantities are not normally specified, but an example might be one journal article, one set of search results, or one chapter of a book;

9.2.3 Users must not save and/or print substantial portions of a resource;

9.2.4 Staff and students may incorporate (cut and paste) parts of a resource into teaching materials or coursework assignments provided that an appropriate acknowledgement of the source is included;

9.2.5 Users may not alter or modify material taken from a resource or remove or obscure any copyright notices.

10. **The University Library’s resource request services**

The University Library offers various resource request services including document supply and copy/scan.

**Document supply** (or ‘inter-library loan’) is the process by which Library Services borrows books or acquires copies of journal articles or book extracts from other libraries, usually the British Library, and supplies them to students and staff members, or, in the case of copyright-cleared items, makes them available via Blackboard or the Library’s Permanent Reference collection. **Copy/Scan** is the process by which Library Services photocopies or scans extracts or articles from materials in its collections and posts or emails them to students and staff members (particularly distance learners).

Document Supply and Copy/scan services are permitted under the **Libraries and Archives** section of the **Copyright, Designs and Patents Act 1988**.
10.1 A student or staff member who requests a copy of an article or book extract via the University Library’s Document Supply service or Copy/Scan Service will be required to sign a copyright declaration confirming that they have not previously been supplied with the same item, that they will only use the item for non-commercial private study or research, and that to the best of their knowledge none of their fellow students or colleagues has ordered the same item for the same purpose at roughly the same time.

10.2 A student or staff member who requests the loan of a book via the Library’s Document Supply Service may photocopy no more than one chapter or 5% (whichever is the greater) of the book for the purposes of private study or research. This is permitted under Section 29 of the Copyright, Design and Patents Act 1998.

10.3 A student or staff member who requests a copy of a journal article or book chapter via the Library’s Document Supply Service (such items are supplied as photocopies and can be retained by the requester) may keep the item for the purposes of private study and research but may not photocopy it. Articles or chapters supplied as part of the Library’s Copy/Scan Service are supplied via email as pdf attachments. These may be retained for the purposes of private study and research but may not be distributed to any other person.

10.4 Copyright-cleared journal articles or book extracts supplied by the British Library may be made available via Blackboard under the terms of the CLA licence (see section 3). End users may photocopy, download, or print such an article once for the purpose of private study or research. Digital copies of copyright-cleared items may be retained by the end user on their computer for the purpose of private study but must not be distributed to any other person.

11. Copying for individuals with disabilities

In the context of copyright law, an individual with a disability includes any person with a physical or mental impairment that “prevents them from accessing copyright protected materials”. The Copyright, Designs and Patents Act 1988 and the Copyright Licensing Agency licence both permit the University to reproduce, in an accessible format, all or part of any copyright-protected work for a student or member of staff who has a physical or mental impairment as described above. This is permitted only if an accessible version is not already commercially available, if the original work is clearly and fully cited in the accessible copy, and if the copy included a statement that it was made for a disabled person under section 31 of the Copyright, Design and Patents Act 1988 or the CLA Licence and may not be further copied.

12. Additional advice for students on education-related programmes

Crown copyrighted materials produced by the government (e.g. the Department for Education, Ofsted) can be used and re-used under the terms of the Open Government Licence for Public Sector Information which is available to view at www.nationalarchives.gov.uk/doc/open-government-licence. The licence allows for the copying, publishing, distribution and/or adaptation of materials provided that the information used is reproduced accurately and is properly cited. It does not apply to government logos, or if copyright is identified as belonging to a third party. Visual media featured on government websites (e.g. photographs, videos) can only be used with the approval of the relevant government department.

Students on teaching placement may only use the University’s photocopiers to make multiple copies of copyright-protected works to take into school (enough to provide one for each child in a class) if it is explicitly stated in the work that it can be freely photocopied for educational purposes. In the absence of such a statement care must be taken to adhere to any copyright licences held by the school. It is permitted
to photocopy a resource (within the parameters described in this Code of Practice) and take it into a school for personal use, provided it is not further copied and/or distributed.

13. Penalties

Failure to comply with copyright legislation or the terms of licensing agreements exposes the institution and the individual responsible to possible legal action. In the case of a serious breach of copyright by a student the University’s Code of Practice for Academic Misconduct will be invoked. In the case of a serious breach of copyright by a staff member the University’s Disciplinary Procedure will be invoked.

14. Further Guidance and Useful Links

Detailed information on copyright and intellectual property can be found on the Intellectual Property Office website at www.ipo.gov.uk, or by consulting the Head of Library Services. All legislation relating to copyright can be accessed at www.legislation.gov.uk.

Further guidance on personal copyright is available in the University Intellectual Property Policy.

Further guidance on including copyrighted material in assignments is available in the University’s Handbook For Written Coursework.

The Copyright Licensing Agency:
www.cla.co.uk

CLA check permissions tool:
http://he.cla.co.uk/check-permissions

CLA international territories list:
http://he.cla.co.uk/your-he-licence/your-he-licence/about-the-cla-higher-education-licence/what-can-be-copied/international-territories/

CLA list of excluded works:
http://he.cla.co.uk/your-he-licence/your-he-licence/about-the-cla-higher-education-licence/what-cant-be-copied-2/

CLA list of participating digital publishers:
http://he.cla.co.uk/your-he-licence/your-he-licence/about-the-cla-higher-education-licence/what-can-be-copied/digital-material-publishers/

The Educational Recording Agency: www.era.org.uk
The Music Publishers Association: www.mpaonline.org.uk
The Performing Rights Society: www.prsformusic.com
PPL: www.ppluk.com